

## Company Values

**Quality** - Delivering consistent high quality services to our colleagues, partners and customers. A team approach internally and with our partners helps to improve quality.

**Innovation** - Being creative enables us to be versatile and competitive in terms of quality and cost. It also enables us to minimise our impact on the environment and reduce our own and customer's fuel costs / carbon footprints.

**Performance** - We listen to our customers and develop unique key performance indicators with each of them to seek and facilitate their feedback in order that we can continue to improve.

**Value** - We strive to provide our customers exceptional value whilst recognising the need to sustain our own and partner's businesses.

**Customer Focus** - Close and open relationships with customers generate trust and partnerships which benefit all involved.

**Best People** - We seek to employ the best people, provide them with appropriate quality training and develop their competencies.

**Valued** - Our people are important to us and our customers. They are respected, valued and rewarded for their contributions.

## Mission Statement

Working in partnership with our clients to design and implement integrated facility solutions enhancing safety and security within a clean environment. ”